



assistance
improved access
baby changing
easier parking
childrens facilities
adapted toilets
shopmobility

Victoria Centre is open seven days a week and most Bank Holidays.
(Excluding Easter Sunday and certain days over Christmas and New Year)

Late night opening is on Wednesdays.

Please note: Individual store opening times may differ.

Tel: 0115 912 1281
www.victoriacentre.uk.com

Details correct at time of printing, January 2010.

www.victoriacentre.uk.com

victoria centre
nottingham

Shopmobility

Parking spaces for Blue Badge holders are available in all the Victoria Centre car parks.

Shopmobility provides a free wheelchair and scooter loan service, Monday to Saturday, for any customer who needs little help getting around the Centre.

To take advantage of this service you need to register with Shopmobility. To register with the Shopmobility office you will need to bring a current utility bill or bank statement (dated within the last three months) and photo identification (bus pass, passport or blue badge) you will also have to complete a short application form and training on the equipment will be given.

The Victoria Centre Shopmobility office can be found at Level 1 of the White Zone Car Park accessed via Woodborough Road. The telephone number for Shopmobility is **0115 915 3888**.

Parking

Our car parks now have designated extra wide spaces for parents with children. These spaces are located adjacent to the lifts in these car parks:

White Zone: Levels 1-6

Blue Zone: Levels 2,3

Green/Yellow/Red Zones: Level 3

Adapted Toilets

Wheelchair adapted unisex toilets are located on both the Upper and Lower Mall. The following stores also offer wheelchair adapted toilets:

- Café Giardino
(Radar key needed - available at till point)
- Clockhouse Crèche
(customers only)
- Costa Coffee
- House of Fraser (2nd floor)
- John Lewis (1st & 3rd floor)
- Massarella's
- NEXT

Disabled Access Lifts

Boots NEXT House of Fraser WHSmith John Lewis






















Access to Information

Information points are located throughout the Upper and Lower Malls.

Our Information Desk is situated on the Upper Mall and the team will be happy to deal with your enquiries. You can telephone the Information Desk on **0115 912 1281**.

Parent and Baby

Baby changing and feeding rooms are available in Victoria Centre Upper and Lower Mall toilets. The following stores offer:

Key	 Baby Changing Room	 Baby Feeding Room	 Bottle Warming Facilities
Boots			 (1st floor)
Café Giardino			
Clockhouse Crèche			
Costa Coffee			
Druckers			
House of Fraser			(2nd floor)
John Lewis			(1st & 3rd floor)   (3rd floor)
Massarella's			
Muffin Break			

Clockhouse Crèche

Clockhouse Crèche has sessions of 1 - 2.5 hours, which can be booked in advance, so you can get all your shopping done whilst your children enjoy a fun and educational programme of activities. Available for children aged 2.5 - 7 years old, the opening hours are:

Monday - Friday: 9.30am - 12.00noon, 1.00pm - 3.30pm

For information or to book a place, telephone **0115 912 1300**.